**End- Users (Excluding Agric)**

**Introduction**

Good day sir / madam. We are currently conducting a citizen poll and survey to gauge the level of development in Oyo state during the first two years of Governor Seyi Makinde (GSM) PDP led-Government. Kindly note that this survey is part of efforts to improve the quality of governance in the State. Your identity will be kept confidential and no response will be attributed to you, so feel free to tell us what you think**. This is an independent survey and it is not affiliated to any Government or political Party.**

**A. Demographic**

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| --- | --- | --- | --- | --- | --- |
| Questionnaire ID: | ENUMERATOR (C) | | LGA (C) | CITY/TOWN (C) | Date: dd/mm/yyyy |
|  |  | |  |  |  |
| Location/Area Name: | | | | | |
| Time Interview Starts: | |  | | Time Interview Ends: |  |

1. Age group: 18 – 25❏ 26 – 45❏ 45 – 60❏ above 60 years ❏
2. Gender: Male ❏ Female ❏
3. Domicillary status: Indigene ❏ Resident❏ Both❏
4. Telephone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. E-mail\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| 6. Religion | | | | | | | |
|  | | | Christian | | | 1 | |
| Muslim | | | 2 | |
| Traditional | | | 3 | |
| 7. What is your educational level? | | | | | | |
|  | No formal Education / Illiterate | | | | 1 | |
| Completed Primary School | | | | 2 | |
| Completed Secondary School | | | | 3 | |
| Completed Tertiary Education (OND, HND, Bachelors Degree) | | | | 4 | |
| Completed Post Graduate Education (PGD, Masters, PhD) | | | | 5 | |
| 8. What do you do for a living? | | | | | | | | |
|  | | Govt. Worker / Civil Servant | | 1 | | | | |
| Professional Worker/Private Worker | | 2 | | | | |
| Self-Employed Trader | | 3 | | | | |
| Business Man / Woman | | 4 | | | | |
| Farmer / Agric. Worker | | 5 | | | | |
| Artisan | | 6 | | | | |
| Religious Leader / Missionary | | 7 | | | | |
| Youth Corper | | 8 | | | | |
| Student | | 9 | | | | |
| Unemployed | | 10 | | | | |
| Others (Specify) | | 11 | | | | |

**Education**

**A. End-Users’ Questionnaire:*Sponsors, Parents, Teachers and students***

**Quality of Service**

1. How effective are these interventions in the education sector by the current administration

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| --- | --- | --- | --- | --- | --- |
| **Government Intervention** | **Very Effective** | **Somewhat effective** | **No difference** | **Not effective** | **I Don’t Know** |
| Free Qualitative Education for primary and secondary schools, including free application forms and conduct of all state examinations. |  |  |  |  |  |
| Payment of Grants to 642 Public Secondary Schools and 2,467 Public Primary Schools |  |  |  |  |  |
| Distribution of [2.58 million] free textbooks to all public secondary school students in the state |  |  |  |  |  |
| Distribution of (2.96 million) exercise books to pupils in public secondary schools in the state |  |  |  |  |  |
| Creation of electronic and virtual versions of textbooks for secondary school students in the state |  |  |  |  |  |
| Distribution of 100,000 Compendium of NECO and WASSCE past questions to students. |  |  |  |  |  |
| Construction and renovation of classrooms, equipment of classrooms and others. |  |  |  |  |  |
| Increase in subventions to the state’s tertiary institutions |  |  |  |  |  |
| Resolution of the age-long ownership crisis over the LadokeAkintola University of Technology in favor of Oyo State |  |  |  |  |  |
| Recruitment of 5,000 Teaching Staff through open and transparent recruitment exercise |  |  |  |  |  |
| Payment of N500,000 Bursary to each of the Oyo State students in the Nigerian Law School in 2019 Session |  |  |  |  |  |
| Payment of Bursary to each of the Oyo State students in the Nigerian Law School for the 2020/2021 Session |  |  |  |  |  |
| Construction of 48 Model Schools, 12 ECD Pilot Centers. 45 blocks of three classrooms each. 22 blocks of four classrooms each, 26 blocks of four-compartment toilets and renovation of 120 blocks of classrooms by SUBEB |  |  |  |  |  |

1. How would you rate the performance of the current administration’s education policies?

Excellent ❏ Good ❏ Poor ❏ I don’t know ❏

1. Compared to the last administration, has there been an improvement in the Education sector?

Yes❏ No ❏ Indifferent❏

1. What specific education-related problems do you want this administration to address?

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**HEALTH**

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| 1. Over the past 2 years, are you aware of the following programmes by the current administration? | | | | | | | | Yes | | No | |
| Community Based Health Insurance (CBHI) scheme | | | | | | | | ☐ | | ☐ | |
| Omi Tuntun Free Health Mission | | | | | | | | ☐ | | ☐ | |
| Breast and Cervical testing and treatment | | | | | | | | ☐ | | ☐ | |
| TomoT’iya Initiative | | | | | | | | ☐ | | ☐ | |
| 1. What’s your perception on the accessibility of these health care services to you or family members under this administration:- *[Read out options]* | | | | | | | | | | | |
| ☒ |  | | Accessible | | | Not accessible | | | | |
| ☐ | Doctor’s consultation | |  | | |  | | | | |
| ☐ | Drugs | |  | | |  | | | | |
| ☐ | Lab tests | |  | | |  | | | | |
| ☐ | Ante and post-natal Services | |  | | |  | | | | |
| 1. Compare to the last administration, rate the availability of the following services under the current administration | | | | | | | | | | | |
|  |  | Much Better | | Better | Unchanged | | Worse | | I don’t know | | |
| ☐ | Doctor’s consultation | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |
| ☐ | Drugs | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |
| ☐ | Lab tests | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |
| ☐ | Ante and Post-natal Services | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |
| ☐ | Family Planning Services | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |
| ☐ | Malaria Treatment | ☐ | | ☐ | ☐ | | ☐ | | ☐ | | |

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| 1. How well or badly would you say the current Oyo state government is handling the following matters? *[Interviewer: Probe for strength of opinion]* | | | | | | |  |
|  |  | Very Badly | Fairly Badly | Fairly Well | Very Well | Don’t Know |
| A. | Improving infrastructure of the health facilities | ☐ | ☐ | ☐ | ☐ | ☐ |  |
| B. | Improving the staffing deficiencies in the health sector most especially public health facilities | ☐ | ☐ | ☐ | ☐ | ☐ |  |

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| 1. What are the top 3 challenges in the health care sector you would like the current administration to address in the next 2 years? |
| 1. |
| 2. |
| 3. |

**SECURITY**

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| --- | --- | --- | --- | --- | --- |
| 1. **What is your perception on the following as they relate to security situation in Oyo State** | | | | | |
|  | Very Good | Good | Neither Good / Bad | Bad | Very bad |
| The security situation of the state three years ago |  |  |  |  |  |
| The present security situation of the state |  |  |  |  |  |
| The contribution of security agents like Police, DSS, Civil Defence, Operation Burst to fighting crime |  |  |  |  |  |
| Operation of Amotekun Corps |  |  |  |  |  |
| The Contribution of private security outfits and vigilantes in combating crime |  |  |  |  |  |
| News on the occurrence of security cases you heard happen in the state in the last two years |  |  |  |  |  |
| Compared to other states, the present security situation in Oyo state. |  |  |  |  |  |
| The response of security personnel when crime is reported |  |  |  |  |  |

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| 1. **With respect to the security agencies in the state such as Operation burst; the Police, Amotekun, etc.** | | | | | |
|  | Much better | Better | The Same | Worse | Much worse |
| In their action, how responsible have the security agencies been in carrying out their duties? |  |  |  |  |  |
| Have they been more responsive to crime scenes or attacks in the last 12months than in the last 4 years |  |  |  |  |  |
| Have the security agencies been better funded than they had been in the last 4years |  |  |  |  |  |
| Have they been able to get better partnership with the communities in the last 24 months than in the last 4 years |  |  |  |  |  |
| Have they been able to get better partnership with the community/residents in intelligence gathering? |  |  |  |  |  |
| How well have they been equipped (gadgets and vehicles) to do their job |  |  |  |  |  |
| How would you describe their welfare support from the government in the last 2years compared to the last 4years |  |  |  |  |  |
| Are they better trained to do their jobs respectfully and effectively |  |  |  |  |  |

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| 1. With respect to community involvement, in the last two years how would describe | | | | | |
|  | Very good | good | Indifferent | bad | Very bad |
| Willingness of the government to listen to security information |  |  |  |  |  |
| Willingness of the government to respond to the community and address the expressed security interest. |  |  |  |  |  |
| The functionality of the state emergency response system code name 615 |  |  |  |  |  |
| Provision of street lights across the State (Operation light up Oyo State) |  |  |  |  |  |
| Coverage of the operation burst in your area |  |  |  |  |  |
| Coverage of operation-Amotekun in your area |  |  |  |  |  |
| Public vigilance to security |  |  |  |  |  |
| Education and awareness of the public on state emergency response system code name 615 |  |  |  |  |  |
| The involvement of the community in providing information/intelligence gathering to security agencies |  |  |  |  |  |

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| 1. How would you rate the confidence level that you have in each of these security outfits to protect you? | | | | | |
|  | Very high | High | Neither high nor low | Low | Very low |
| The Police |  |  |  |  |  |
| The operation burst security personnel |  |  |  |  |  |
| The Amotekun Corp |  |  |  |  |  |
| The security outfit/vigilante group in your community |  |  |  |  |  |

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| 1. Please list 3major things you expect from the government to improve security situation in the State (1 being the most important) | |
| 1 |  |
| 2 |  |
| 3 |  |

**INFRASTRUCTURE**

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| --- | --- | --- | --- | --- | --- |
| 1. **Which type of infrastructure improvement is your highest priority?** | | | | | |
| **Government Intervention** | **Very Important** | **Important** | **Unsure/ Indifferent** | **Less important** | **Not important** |
| Electricity |  |  |  |  |  |
| Road |  |  |  |  |  |
| Parks / Recreation |  |  |  |  |  |
| Water / Sewer Systems |  |  |  |  |  |
| Public Transit Networks |  |  |  |  |  |
| Rail |  |  |  |  |  |
| Telecommunication |  |  |  |  |  |
| Others, please specify |  |  |  |  |  |

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| 1. **To what extent has your business/occupation/livelihood been affected by the following** | | | | |  |
|  | (1)  Never | (2)  Sometimes | (3)  Often | (4)  Always | (5)  Can’t say |
| High electricity tariffs |  |  |  |  |  |
| Inadequate power supply |  |  |  |  |  |
| Poor road network |  |  |  |  |  |
| Poor internet connectivity |  |  |  |  |  |
| Lack of access to water |  |  |  |  |  |
| Poor waste disposal mechanisms |  |  |  |  |  |
| Insecurity (Banditry, Herders Clashes etc) |  |  |  |  |  |
| Streetlights that will aid community vigilance |  |  |  |  |  |

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| 1. **Rate the level of development in infrastructure by the current administration in the last 2 years?** | | | | | |
|  | Much better | Better | Unchanged | Worse | Much Worse |
| The electricity situation |  |  |  |  |  |
| The state of roads |  |  |  |  |  |
| Telecommunications networks |  |  |  |  |  |
| Water supply |  |  |  |  |  |
| Streetlights that will aid community vigilance |  |  |  |  |  |

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| --- | --- |
| 1. **Please list 3major things you expect the government to improve the conditions of Infrastructure in the State (1 being the most important)** | |
| 1 |  |
| 2 |  |
| 3 |  |
| 4 |  |